Retire the Mainframe

Goal: Transition from an outdated 1980’s mainframe computer system to a safe, reliable, and secure system for Idaho’s vehicle and driver’s license records.

Status: Timeline reduced through the use of an off-the-shelf software tool to manage and analyze customer interactions and data.

New Driver’s License and ID Cards
DMV began issuing new licenses and ID cards with enhanced security features to prevent counterfeiting. Cards are issued through an electronic process that eliminates 90% of paperwork—reducing staff time and overall cost.

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State to State (S2S) Verification Services
Limits a person to one license per driver nationwide.

Provide Secure Credentials

90% of paperwork is eliminated

Disability Placards
Permanent placards will now be issued at county DMV offices to better serve customers. Service is at first point of contact—rather than through DMV headquarters.

Improved Services Through Innovation

County Engagement Team (CET)
County Sheriffs and Assessors are actively engaged in a facilitated working group focused on resolving potential issues and streamlining the implementation of improved products and processes.

 county is the th state to meet S2S requirements

Increase Efficiency

RoadScholar
A new GPS-enabled Commercial Driver’s Licensing (CDL) testing system allows examiners to use a tablet. This approach makes testing more efficient and secure.

Decrease wait times at DMV offices with the use of handheld devices and reduced paperwork.

Organizational Realignment
Administrative processes for title review have been simplified. This first step in transforming DMV business practices is an important part of organizational realignment that focuses on staff efficiencies.

7th 
Idaho is the th state to meet S2S requirements

OCTOBER

AUGUST

NOVEMBER

DECEMBER

FEB 2017

ONGOING

2018

2019

2020

The collaboration of small DMV teams and the use of interactive tools resulted in advancing the mainframe retirement from 2020 to 2018.

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Past Accomplishments

<table>
<thead>
<tr>
<th>Improvement</th>
<th>Benefit</th>
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<tbody>
<tr>
<td>Cash Drawer</td>
<td>Streamlines process for credit card transactions.</td>
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<tr>
<td>Collaborative Online Archival</td>
<td>Allows DMV to easily retrieve and analyze data.</td>
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<td>Library (COAL)</td>
<td></td>
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<tr>
<td>Data Cleaning</td>
<td>Improves DMV processing time by resolving data issues such as invalid</td>
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<td>addresses, zip codes, and duplicate names.</td>
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<tr>
<td>Medical Certification Submission</td>
<td>Reduces paperwork on CDLs through electronic submission of information by</td>
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<td>medical providers.</td>
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<tr>
<td>Port of Entry (POE) Security</td>
<td>Improves security at the Port of Entry.</td>
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<td>Camera Upgrade</td>
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<tr>
<td>POE Weigh-in-Motion</td>
<td>Keeps freight moving by automatically verifying information (weight,</td>
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<tr>
<td></td>
<td>height, length, credentials).</td>
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<tr>
<td>Sample Plates</td>
<td>Allows customers to buy souvenir plates online.</td>
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</tbody>
</table>

Timeline for Projects and Mainframe Retirement

- **Q1 2016**
  - 525 Verification Services
  - County Engagement Team (ongoing)

- **Q2 2016**
  - Disability Placards
  - Drivers Services off Mainframe

- **Q3 2016**
  - 455 Verification Services
  - New Driver's Licenses and ID Cards

- **Q4 2016**
  - REAL ID
  - Vehicle Services off Mainframe

- **Q1 2017**
  - Enforcement Services off Mainframe

Future Activities

- **Q1 2018**
  - RoadScholar

- **Q2 2018**
  - County Engagement Team (ongoing)

- **Q3 2018**
  - Drivers Services off Mainframe

- **Q4 2018**
  - Enforcement Services off Mainframe

- **Future Activities**
  - Fully Retire the Mainframe
  - Drivers Services off Mainframe
  - Vehicle Services off Mainframe
  - Enforcement Services off Mainframe