



# Monthly Provider Outreach

**May 21, 2026**

**Your Safety • Your Mobility • Your Economic Opportunity**

# May Agenda

- \*Safety Share - Kuna Senior Center
- \*ITD-PT Updates
- \*FTA Updates
- Senior Citizens (Kuna Senior Center)
- \*Summit Updates
- \*Provider Question: What issues do you find with submitting supporting documentation for RFRs?
- \*Provider Barriers, Challenges, & Successes
- \*Next Webinar's Agenda

\* Standing Agenda Item





**Safety Share**

The background features a large, semi-transparent watermark of the ITD-PT logo, which consists of a stylized profile of a person's head and the letters 'ITD-PT' in a bold, sans-serif font.

# ITD-PT Office Updates

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- State Fiscal Year End: 06/30/2026





# FTA Updates

# FTA Updates

- Region 8
- Federal Fiscal Year End 09/30



# Senior Citizens Getting where they want to go and the challenges they face

Kuna Senior Center

# How important is reliable transportation?

Reliable transportation means **Freedom**. Freedom to do the things you want to do, **when** you want to do them.

Reliable transportation means **Peace of mind**. Peace of mind to know that your needs will be met.

Reliable transportation means **Independence**. Independence means you don't have to bother your friends, family and neighbors begging for rides.

Reliable transportation means **Socialization**. Socialization is critical during a time when life can be very isolating, living alone, friends and family have passed on, kids have their own busy lives.

**What are some of the challenges that are unique to seniors in regards to transportation?**

- There are special considerations for rural areas because there are not other options readily available.

- Technology - Technology presents a problem for seniors as they may not be tech savvy.  
Having to book appointments via phone or computer is next to impossible for many seniors. They just want to pick up the phone and talk to someone.

- Mobility – Many seniors have mobility issues that require special transportation needs. This is more than just needing a walker or wheelchair. Sometimes pain levels are a factor, so long extended Trips are very challenging for dealing with pain. Oxygen tanks have limited reserves which limits the amount of time they can be out and about and they are burdensome to lug around. Vision challenges limit the ability to move around freely and with ease.

- Dependability - One of the challenges many seniors face is having a ride all set up for an important doctor's appointment only to have it cancelled at the last minute because a driver called in sick.

- Cognitive issues - Seniors may not remember to call and schedule ahead of time, or remember where they are going, the peace of mind having a personal connection with a driver, knowing someone is looking out for them.



# Summit Updates

# 2026 PT Summit

- Date: September 01-02, 2026
- Location: The Riverside Hotel, 2900 W Chinden Blvd, Boise, ID 83714
- Registration Opens: June 1st



# Calendar Submissions

- Photo Submission Dates: 02/09/2026 - 06/12/2026
- Voting Dates: 06/29/2026 - 07/10/2026
- Submit your Photos here: <https://forms.office.com/g/2LwAAqwwje>
  - Horizontally oriented
  - Media release form
- Winners will be announced at the Summit!
- More information: <https://itd.idaho.gov/public-transportation-summit/>



# Hall of Fame Submissions

- Nomination Submission Dates: 02/17/2026 - 06/19/2026
- Voting Dates: 07/06/2026 - 07/17/2026
- Winners will be announced at the Summit!
- Agency Awards: Click the link to submit your nomination
  - [Outstanding Public Transportation System](#)
  - [Excellence in Collaboration](#)
  - [Innovation](#)



# Hall of Fame Submissions

- Individual Awards: Click the link to submit your nomination
  - [Transportation Champion of the Year](#)
  - [Distinguished Service \(1\)](#)
  - [Outstanding Public Transportation Manager](#)
  - [Driver \(4\)](#)
  - [Dispatcher \(1\)](#)
  - [Maintenance](#)
  - [Safety Professional](#)





# Provider Question

# What issues do you find with submitting supporting documentation for RFRs??

Think of a good answer later? Please email Ops Team at [PTOps@itd.idaho.gov](mailto:PTOps@itd.idaho.gov)



# Provider Updates

# Provider updates

*Raise your hand to share  
your barriers, challenges,  
and successes*



**Your Safety • Your Mobility • Your Economic Opportunity**





# Next Meeting Agenda Review

# Next Meeting: June 25 at 10:30 am MT

## Standing Agenda Items

- Safety Share
- ITD-PT Updates
- FTA Updates
- Summit Updates
- Provider Question
- Provider Barriers, Challenges, & Successes

## Additional Items:

- Phone a Friend (SPOT Bus)
- State Management Plan
- RTAP Update



thank you