



*Your Safety.
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Your Economic Opportunity.*

5th Annual Public Transportation Performance Report 2016



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The Idaho Transportation Department is pleased to provide this Public Transportation Annual Report in our continued effort to provide transparency and foster an environment that promotes our strategic goals of “Your Safety, Your Mobility and Your Economic Opportunity.”

To learn more about Public Transportation in Idaho please visit www.itd.idaho.gov/pt or contact the Idaho Transportation Department’s Public Transportation Office at (208) 334-8533 or Shauna.Miller@ITD.Idaho.gov.



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Introduction

Welcome to the Idaho Transportation Department's Public Transportation Office's Annual Public Transportation Performance Report.

This report is published annually and condenses the calendar year administration and operational records for the 50 public transportation systems in Idaho. The report is published largely to provide information about the performance of the public transportation programs for the calendar year. The report is distributed and available to state and local officials, support agencies, board of directors, and the general public.

Public transit providers range in size from those which provide daily fixed route services, to demand response service with schedules and destinations determined on a day-to-day basis. These transit organizations assist elderly, those with disabilities, youth, the general public and low income citizens to gain access to needed medical, nutrition, education, employment, social and commercial service.

Public and special transportation service providers are a key element in the successful implementation of numerous state policy objectives. Among those is the effort to keep elderly citizens and citizens with disabilities in their own homes and communities—in an independent living status, instead of forcing them into the more costly nursing home environment or requiring them to migrate to urban areas for needed services.

Please send any questions or comments to:



Shauna Miller, Grants & Contracts Officer
Idaho Transportation Department
Public Transportation Office
PO Box 7129
Boise, ID 83707
Shauna.Miller@ITD.Idaho.gov
208 334-8533



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Statewide Performance Measures

Statewide Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	3,993,748	4,030,599	3,701,685	3,579,379
% Change:	-0.1%	0.9%	-8.2%	-3.3%

Operating Subsidy per Passenger Trip:

Year:	2013	2014	2015	2016
Total Per Trip:	\$2.04	\$2.53	\$3.14	\$3.76
% Change :	-9.3%	24.0%	24.1%	19.7%

Statewide Passenger Trips per Capita:

Year:	2013	2014	2015	2016
Total Per Capita:	2.48	2.47	2.24	2.13
% Change	-0.8%	-0.4%	-9.3%	-5.1%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Per Trip:	\$7.14	\$6.61	\$6.92	\$7.41
% Change	2.0%	-7.4%	4.7%	7.1%

Passenger Trips per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Per Mile:	0.356	0.345	0.434	0.397
% Change	-2.0%	-3.1%	25.9%	-8.7%

Number of Fatalities per Vehicle Revenue Mile:

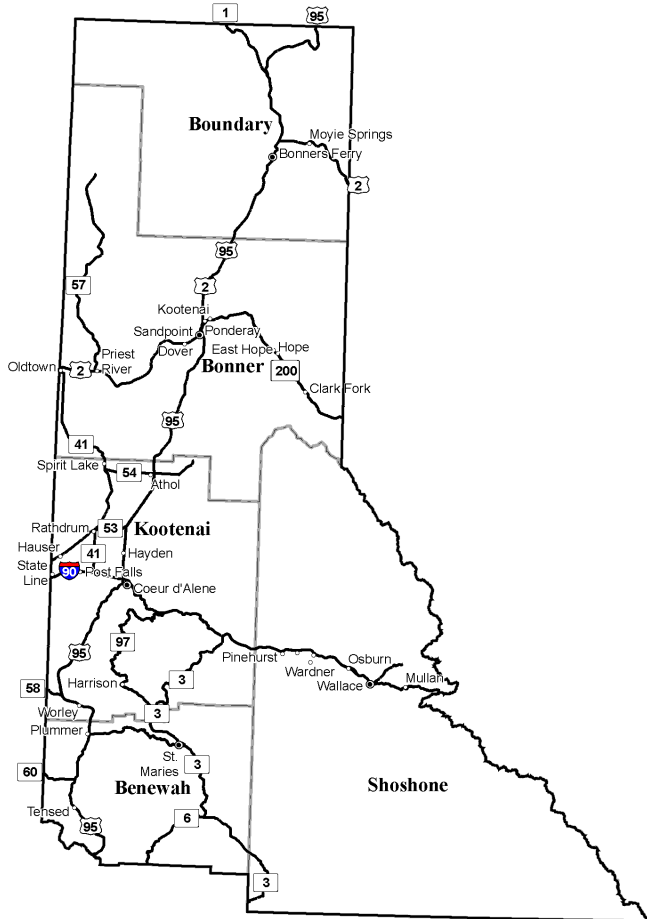
Zero for the period October 2015-September 2016, includes only NTD Reporters.

Number of Incidents per Vehicle Revenue Mile:

Zero for the period October 2015-September 2016, includes only NTD Reporters.



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District 1

General District Information:

ITD Board Member: Jim Coleman

PTAC Member: David Sims

Counties: Boundary, Bonner, Kootenai,
Benewah, and Shoshone

Land Area: 7,752 sq. miles

General Public Transportation Information:

Number of Reporting Transportation Organizations: 4

Total Number of District Passenger Trips: 418,637

Year:	2013	2014	2015	2016
Total Trips:	514,422	516,628	453,546	418,637
% Change from Previous Year:	-2.6%	0.4%	-12.2%	-7.7%



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District 1
Estimated Population: 212,000

Benewah Area Transit (Valley Vista Care Corporation)

Contact: LeeAnn Michael
820 Elm Street
St. Maries, ID 83861
208 245-4576
www.valleyvista.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	7,131	5,999	6,025	5,420
% Change from Previous Year:	14%	-16%	0%	-10%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$28.13	\$30.19	\$23.83	\$27.43
% Change from Previous Year:	-15%	7%	-21%	15%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$2.73	\$2.72	\$2.70	\$3.56
% Change from Previous Year:	7%	0%	-1%	32%

Provider Comments:

No comments provided.



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District 1
Estimated Population: 212,000

Citylink

Contact: Alan R. Eirls
PO Box 236
Worley, ID 83876
800 523-2464
www.IdahoCitylink.com



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	6,663	7,849	6,872	6,754
% Change from Previous Year:	43%	18%	-12%	-2%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$16.88	\$20.38	\$20.53	\$19.25
% Change from Previous Year:	-1%	21%	1%	-6%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$1.89	\$1.83	\$2.19	\$2.07
% Change from Previous Year:	-15%	-3%	20%	-5%

Provider Comments:

No comments provided.



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District 1
Estimated Population: 212,000

Citylink

Contact: Alan R. Eirls
PO Box 236
Worley, ID 83876
800 523-2464
www.IdahoCitylink.com



Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	408,787	402,211	347,170	315,726
% Change from Previous Year:	-10%	-2%	-14%	-9%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$3.70	\$3.61	\$3.89	\$3.89
% Change from Previous Year:	4%	-2%	8%	0%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$2.32	\$2.08	\$2.08	\$1.95
% Change from Previous Year:	2%	-10%	0%	-6%

Provider Comments:

No comments provided.



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District 1
Estimated Population: 212,000

Shoshone County (Silver Express)

Contact: Commissioner Huber
700 Bank Street, Suite 120
Wallace, ID 83873
208 752-3331
www.shoshonecounty.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	1,416	1,409	1,637	2,360
% Change from Previous Year:	111%	0%	16%	44%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$19.44	\$24.21	\$16.24	\$11.74
% Change from Previous Year:	-46%	25%	-33%	-28%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$1.35	\$1.38	\$1.14	\$1.16
% Change from Previous Year:	-35%	2%	-17%	1%

Provider Comments:

Everything is going well. Ridership is still really high. The business community has helped out with more matching funds this year. The new bus on the fixed route is very much appreciated by the riders and the drivers.



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District 1
Estimated Population: 212,000

Shoshone County (Silver Express)

Contact: Commissioner Huber
700 Bank Street, Ste 120
Wallace, ID 83873
208 752-3331
www.shoshonecounty.org



Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	6,925	11,365	12,912	17,776
% Change from Previous Year:	95%	64%	14%	38%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$17.04	\$10.52	\$10.21	\$7.22
% Change from Previous Year:	-54%	-38%	-3%	-29%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$2.34	\$2.34	\$2.60	\$2.51
% Change from Previous Year:	-14%	0%	11%	-3%

Provider Comments:

Everything is going well. Ridership is still really high. The business community has helped out with more matching funds this year. The new bus on the fixed route is very much appreciated by the riders and the drivers.



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District 1
Estimated Population: 212,000

Selkirks-Pend Oreille Transit (SPOT)



Contact: Marion Johnson
31656 Hwy 200 Box 8
Ponderay, ID 83852
208 304-2216
www.spotbus.org

Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	3,239	5,809	6,928	7,216
% Change from Previous Year:	-49%	79%	19%	4%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$15.88	\$13.68	\$10.53	\$15.12
% Change from Previous Year:	3%	-14%	-23%	44%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$3.29	\$3.36	\$2.37	\$3.41
% Change from Previous Year:	10%	2%	-29%	44%

Provider Comments:

No comments provided.



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District 1
Estimated Population: 212,000

Selkirks-Pend Oreille Transit (SPOT)

Contact: Marion Johnson
31656 Hwy 200 Box 8
Ponderay, ID 83852
208 304-2216
www.spotbus.org



Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	79,450	81,986	72,002	63,385
% Change from Previous Year:	38%	3%	-12%	-12%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$3.78	\$3.89	\$4.84	\$6.57
% Change from Previous Year:	-27%	3%	24%	36%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$2.12	\$2.22	\$2.48	\$3.09
% Change from Previous Year:	2%	5%	12%	24%

Provider Comments:

No comments provided.



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District 2

General District Information:

ITD Board Member: Jan Vassar

PTAC Member: Alisa Anderson

Counties: Clearwater, Idaho, Latah, Lewis,
and Nez Perce

Land Area: 13,403 sq. miles

General Public Transportation Information:

Number of Reporting Transportation Organizations: 6

Total Number of District Passenger Trips: 235,539

Year:	2013	2014	2015	2016
Total Trips:	189,264	263,609	267,619	235,539
% Change from Previous Year:	-1.8%	39.3%	1.5%	-12.0%



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District 2
Estimated Population: 128,000

Disability Action Center

Contact: Mark Leeper
505 N Main Street
Moscow, ID 83843
208 883-0523
www.dacnw.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	*	Began 05/14	2,309	850
% Change from Previous Year:	*	*	*	-63%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	*	Began 05/14	\$43.17	\$50.07
% Change from Previous Year:	*	*	*	16%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	*	Began 05/14	\$7.15	\$2.76
% Change from Previous Year:	*	*	*	-61%

Provider Comments:

No comments provided.



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District 2
Estimated Population: 128,000

Lewiston Transit

Contact: Darlene Burke
PO Box 617
Lewiston, ID 83501
208 298-1343
www.cityoflewiston.org/transit



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	Began 06/13	5,481	4,728	4,227
% Change from Previous Year:	*	*	-14%	-11%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	Began 06/13	\$64.45	\$72.41	\$81.08
% Change from Previous Year:	*	*	12%	12%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	Began 06/13	\$13.03	\$12.83	\$14.36
% Change from Previous Year:	*	*	-2%	12%

Provider Comments:

Lewiston Transit expanded service hours 13% in 2015, and another 9% in 2016.

Dial-a-Ride costs increased with the expansion in hours, despite fewer trips due to the need for increased availability of DAR service.



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District 2
Estimated Population: 128,000

Lewiston Transit

Contact: Darlene Burke
PO Box 617
Lewiston, ID 83501
208 298-1343
www.cityoflewiston.org/transit



Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	Began 06/13	42,606	42,296	45,006
% Change from Previous Year:	*	*	-1%	6%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	Began 06/13	\$8.30	\$8.27	\$8.82
% Change from Previous Year:	*	*	0%	7%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	Began 06/13	\$3.71	\$3.92	\$3.87
% Change from Previous Year:	*	*	6%	-1%

Provider Comments:

Lewiston Transit expanded service hours 13% in 2015, and another 9% in 2016.



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District 2
Estimated Population: 128,000

City of Moscow

Contact: Jen Pfiffner
PO Box 9203
Moscow, ID 83843
208 883-7141
www.ci.moscow.id.us



Vanpool

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	6,949	7,371	5,814	6,093
% Change from Previous Year:	2%	6%	-21%	5%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$3.33	\$3.25	\$5.21	\$3.39
% Change from Previous Year:	-2%	-2%	60%	-35%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$0.13	\$0.09	\$0.14	\$0.10
% Change from Previous Year:	-69%	-31%	56%	-26%

Provider Comments:

No comments provided.



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District 2
Estimated Population: 128,000

Nez Perce Tribe Appaloosa Express Transit

Contact: Wenona Holt
PO Box 365
Lapwai, ID 83540
208 621-4691
www.nezperce.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	Began 08/13	772	101	237
% Change from Previous Year:	*	*	-87%	135%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	Began 08/13	\$13.71	\$267.44	\$9.89
% Change from Previous Year:	*	*	1,851%	-96%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	Began 08/13	\$0.39	\$1.77	\$0.42
% Change from Previous Year:	*	*	354%	-76%

Provider Comments:

No comments provided.



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District 2
Estimated Population: 128,000

Nez Perce Tribe Appaloosa Express Transit

Contact: Wenona Holt
PO Box 365
Lapwai, ID 83540
208 621-4691
www.nezperce.org



Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	Began 08/13	16,262	16,759	16,862
% Change from Previous Year:	*	*	3%	1%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	Began 08/13	\$35.02	\$12.17	\$13.62
% Change from Previous Year:	*	*	-65%	12%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	Began 08/13	\$1.95	\$0.71	\$0.83
% Change from Previous Year:	*	*	-64%	17%

Provider Comments:

No comments provided.



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District 2
Estimated Population: 128,000

SMART Transit

Contact: Daniel Gray
1006 Railroad Street
Moscow, ID 83843
208 883-7165
www.smarttransit.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	11,244	10,912	10,376	11,870
% Change from Previous Year:	1%	-3%	-5%	14%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$18.37	\$14.62	\$17.44	\$16.84
% Change from Previous Year:	9%	-20%	19%	-3%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$7.12	\$5.74	\$6.42	\$6.89
% Change from Previous Year:	13%	-19%	12%	7%

Provider Comments:

No comments provided.



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District 2
Estimated Population: 128,000

SMART Transit

Contact: Daniel Gray
1006 Railroad Street
Moscow, ID 83843
208 883-7165
www.smarttransit.org



Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	163,782	165,892	159,483	143,338
% Change from Previous Year:	-3%	1%	-4%	-10%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$2.34	\$2.25	\$2.39	\$2.93
% Change from Previous Year:	0%	-4%	6%	23%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$6.64	\$6.71	\$6.69	\$7.35
% Change from Previous Year:	-3%	1%	0%	10%

Provider Comments:

No comments provided.



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District 2
Estimated Population: 128,000

University of Idaho

Contact: Stuart Robb
880 W 3rd Street
Moscow, ID 83844
208 885-8025
www.uidaho.edu



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	14,238	13,357	10,906	7,056
% Change from Previous Year:	10%	-6%	-18%	-35%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$3.35	\$3.60	\$3.15	\$3.64
% Change from Previous Year:	-8%	7%	-13%	15%

Operating Costs per Vehicle Revenue Mile:

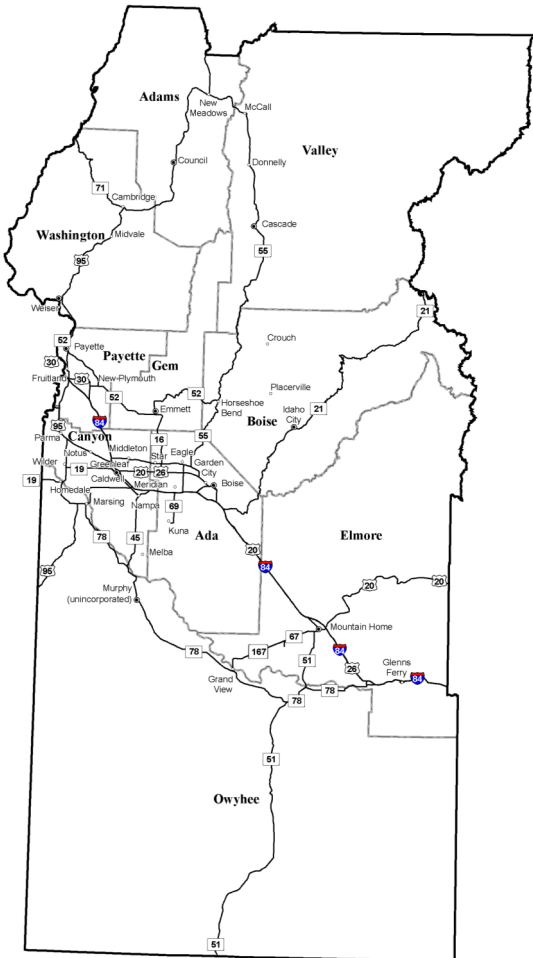
Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$3.89	\$4.02	\$3.82	\$3.30
% Change from Previous Year:	-7%	3%	-5%	-14%

Provider Comments:

No comments provided.



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District 3

General District Information:

ITD Board Member: Julie DeLorenzo

PTAC Member: Maureen Gresham

Counties: Ada, Adams, Boise, Canyon, Elmore, Gem, Owyhee, Payette, Valley, and Washington

Land Area: 21,884 sq. miles

General Public Transportation Information:

Number of Reporting Transportation Organizations: 26

Total Number of District Passenger Trips: 1,850,586

Year:	2013	2014	2015	2016
Total Trips:	2,006,462	2,017,645	1,900,219	1,850,586
% Change from Previous Year:	0.3%	0.6%	-5.8%	-2.6%



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District 3
Estimated Population: 668,000

ACHD Commuteride

Contact: Annette Harper
5714 Fairview Ave
Boise, ID 83706
208 345-7665
www.commuteride.com



Vanpool

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	273,540	255,410	223,873	190,476
% Change from Previous Year:	0%	-7%	-12%	-15%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$7.12	\$5.73	\$5.33	\$5.38
% Change from Previous Year:	48%	-20%	-7%	1%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$1.06	\$0.80	\$0.70	\$0.70
% Change from Previous Year:	43%	-25%	-13%	0%

Provider Comments:

The ACHD Club Red Vanpool Program travels yearly an average of 1,710,702 miles, removing 10,610.48 tons of Co2 from our airways, and extends the life of the roads by removing 13,26,538 miles off Treasure Valley Roadways.



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District 3
Estimated Population: 668,000

Boise Good Samaritan

Contact: Lauri Nowak
3390 N Collister Driver
Boise, ID 83707
208 343-9504



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	495	319	304	266
% Change from Previous Year:	15%	-36%	-5%	-13%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$2.34	\$2.76	\$4.40	\$1.81
% Change from Previous Year:	-28%	18%	59%	-59%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$0.27	\$0.28	\$0.45	\$0.20
% Change from Previous Year:	-18%	4%	61%	-55%

Provider Comments:

Comments not provided.



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District 3
Estimated Population: 668,000

Boise Basin Senior Center

Contact: Cinda Heron
102 Bear Run Street
Idaho City, ID 83631
208 392-4918
www.boisebasinseniorcenter.com



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	1,215	1,056	812	742
% Change from Previous Year:	199%	-13%	-23%	-9%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$8.45	\$5.18	\$5.32	\$6.03
% Change from Previous Year:	-20%	-39%	3%	13%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$3.18	\$1.88	\$1.32	\$1.18
% Change from Previous Year:	72%	-41%	-30%	-11%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community

CY16 Stats (% of total trips): Nutrition (19%); Shopping (61%); Health (1%); Recreation (5%); Other (15%)



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District 3
Estimated Population: 668,000

Cambridge Senior Center

Contact: Janice Cawyer
40 Superior Street
Cambridge, ID 83610
208 254-3358
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	1,212	917	907	924
% Change from Previous Year:	0%	-24%	-1%	2%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$8.50	\$7.86	\$6.53	\$4.98
% Change from Previous Year:	17%	-8%	-17%	-24%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$2.28	\$1.86	\$1.38	\$1.28
% Change from Previous Year:	41%	-18%	-26%	-7%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community. The senior center partners with an assisted living facility.

CY16 Stats (% of total trips): Nutrition (31%); Shopping (46%); Health (2%); Recreation (19%); Other (1%)



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District 3
Estimated Population: 668,000

Cascade Senior Center

Contact: Margaret Yamamoto
409 N School Street
Cascade, ID 83611
208 382-4256
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	206	797	731	600
% Change from Previous Year:	930%	287%	-8%	-18%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$17.75	\$7.19	\$6.80	\$6.59
% Change from Previous Year:	-69%	-59%	-5%	-3%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$1.07	\$0.50	\$0.56	\$0.51
% Change from Previous Year:	-99%	-53%	12%	-10%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY16 Stats (% of total trips): Nutrition (7%); Shopping (52%); Health (15%); Recreation (2%); Other (24%)



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District 3
Estimated Population: 668,000

Council Senior Center

Contact: Edith Schwartz
103 Main Street
Council, ID 83612
208 253-4282
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	458	648	759	788
% Change from Previous Year:	-33%	41%	17%	4%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$7.90	\$5.93	\$4.14	\$9.14
% Change from Previous Year:	-30%	-25%	-30%	121%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$2.23	\$1.57	\$1.32	\$2.17
% Change from Previous Year:	-26%	-30%	-16%	64%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY16 Stats (% of total trips): Nutrition (29%); Shopping (47%); Health (2%); Recreation (22%); Other (0%)



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District 3
Estimated Population: 668,000

Gem County Senior Center

Contact: Mariann Chaney
719 S Johns
Emmett, ID 83617
208 365-4343
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	6,533	5,912	4,965	4,448
% Change from Previous Year:	12%	-10%	-16%	-10%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$4.49	\$5.77	\$6.13	\$8.32
% Change from Previous Year:	-1%	29%	6%	36%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$1.70	\$2.05	\$2.64	\$2.76
% Change from Previous Year:	-7%	21%	29%	4%

Provider Comments:

The Gem Transportation program will connect our residents in rural communities to critical health care, social and other services by providing safe dependable round trip transportation to the Treasure Valley area. Transportation is an important social determinant of health in rural communities. Many medical procedures and/or specialists are only available in the Treasure Valley area. Individuals with health issues are not comfortable or able to make this lengthy trip themselves and many, particularly seniors, are intimidated by city driving.

CY16 Stats (% of total trips): Nutrition (35%); Shopping (22%); Health (27%); Recreation (6%); Other (7%)



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District 3
Estimated Population: 668,000

Homedale Senior Center

Contact: Shirley McAbee
224 W Idaho Street
Homedale, ID 83628
208 337-3020
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	266	268	56	0
% Change from Previous Year:	21%	1%	-79%	-100%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$12.43	\$8.54	\$27.41	*
% Change from Previous Year:	-47%	-31%	221%	-100%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$2.35	\$1.35	\$4.01	*
% Change from Previous Year:	-69%	-43%	197%	-100%

*Service not provided in 2016

Provider Comments:

Lack of funding caused reliance on volunteer driver for the bus. The driver has not been available due to health issues in family and have not been able to recruit another volunteer driver.

CY 15 Stats (% of total trips): Nutrition (0%); Shopping (0%); Health (0%); Recreation (0%); All Other (0%)



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District 3
Estimated Population: 668,000

Horseshoe Bend Senior Center

Contact: Rich McCuskey
109 S Riverside Drive
Horseshoe Bend, ID 83629
208 793-2344
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	1,066	754	558	270
% Change from Previous Year:	62%	-29%	-26%	-52%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$8.77	\$10.78	\$17.17	\$26.38
% Change from Previous Year:	-27%	23%	59%	54%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$3.90	\$5.59	\$1.88	\$5.34
% Change from Previous Year:	-18%	43%	-66%	184%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY16 Stats (% of total trips): Nutrition (75%); Shopping (7%); Health (13%); Recreation (0%); Other (5%)



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District 3
Estimated Population: 668,000

Kuna Senior Center

Contact: Nichole McClure
PO Box 39
Kuna, ID 83634
208 922-9714
www.kunaseniorcenter.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	4,346	4,740	3,950	4,167
% Change from Previous Year:	8%	9%	-17%	5%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$4.02	\$5.68	\$10.87	\$10.10
% Change from Previous Year:	-19%	41%	91%	-7%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$2.10	\$2.73	\$4.68	\$4.76
% Change from Previous Year:	4%	30%	71%	2%

Provider Comments:

Comments not provided.



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District 3
Estimated Population: 668,000

Marsing Senior Center

Contact: Alana Squires
219 Main Street
Marsing, ID 83639
208 896-4634
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	715	616	810	634
% Change from Previous Year:	-12%	-14%	31%	-22%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$10.67	\$10.05	\$12.69	\$8.45
% Change from Previous Year:	-28%	-6%	26%	-33%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$1.55	\$1.23	\$0.87	\$0.70
% Change from Previous Year:	-14%	-21%	-29%	-19%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY16 Stats (% of total trips): Nutrition (39%); Shopping (25%); Health (21%); Recreation (2%); Other (13%)



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District 3
Estimated Population: 668,000

McCall Senior Center

Contact: Sarah Howell
705 N 1st Street
McCall, ID 83638
208 634-5408
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	3	218	269	256
% Change from Previous Year:	-50%	7,167%	23%	-5%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$488.03	\$15.17	\$5.59	\$29.79
% Change from Previous Year:	157%	-97%	-63%	433%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$4.90	\$2.64	\$2.88	\$3.17
% Change from Previous Year:	-98%	-46%	9%	10%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY16 Stats (% of total trips): Nutrition (10%); Shopping (1%); Health (19%); Recreation (66%); Other (4%)



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District 3
Estimated Population: 668,000

Melba Valley Senior Center

Contact: Carolyn Nelson
115 Baseline
Melba, ID 83641
208 495-2168
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	1,736	1,597	1,818	2,026
% Change from Previous Year:	-5%	-8%	14%	11%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$7.12	\$7.20	\$6.21	\$5.64
% Change from Previous Year:	9%	1%	-14%	-9%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$1.04	\$1.11	\$0.97	\$1.06
% Change from Previous Year:	6%	7%	-13%	9%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY16 Stats (% of total trips): Nutrition (46%); Shopping (42%); Health (5%); Recreation (0%); Other (8%)



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District 3
Estimated Population: 668,000

Meridian Senior Center

Contact: Donna Lofton
1920 N Records Ave
Melba, ID 83642
208 888-5555



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	1,834	2,610	3,369	4,169
% Change from Previous Year:	1%	42%	29%	24%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$17.85	\$15.91	\$14.78	\$13.76
% Change from Previous Year:	58%	-11%	-7%	-7%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$4.28	\$4.74	\$4.20	\$4.19
% Change from Previous Year:	36%	11%	-11%	0%

Provider Comments:

Comments not provided.



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District 3
Estimated Population: 668,000

Metro Community Services (formerly CCOA)

Contact: Tosha Morales
304 N Kimball
Caldwell, ID 83605
208 459-0063
www.ccoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	6,877	7,509	10,770	16,572
% Change from Previous Year:	-4%	9%	43%	54%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$11.38	\$9.97	\$12.03	\$15.90
% Change from Previous Year:	3%	-12%	21%	32%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$2.50	\$2.08	\$2.54	\$3.35
% Change from Previous Year:	2%	-17%	22%	32%

Provider Comments:

Metro Community Services is feeling the growing pains. We are thankful for the funding and hope it continues. We are doing our best with an aging fleet. We recently had a 2011 van donated to us by ACHD Commuteride and are putting it to good use. We also lease a bus through Valley Regional Transit. Our biggest challenges are meeting the growing demand for service and the costly maintenance of an older fleet.



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District 3
Estimated Population: 668,000

Mountain Home Senior Center

Contact: Lisa Simpson
1000 North 3rd East Street
Mountain Home, ID 83647
208 587-4562
www.mountainhomeseniorcenter.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	1,047	1,205	1,731	1,299
% Change from Previous Year:	55%	15%	44%	-25%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$5.89	\$3.24	\$2.06	\$2.14
% Change from Previous Year:	-40%	-45%	-36%	4%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$4.05	\$1.42	\$1.21	\$1.30
% Change from Previous Year:	-25%	-65%	-15%	7%

Provider Comments:

Comments not provided.



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District 3
Estimated Population: 668,000

New Meadows Senior Center

Contact: Penny Dreyer
102 N Commercial Ave
New Meadows, ID 83654
208 347-2363
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	354	57	539	220
% Change from Previous Year:	-12%	-84%	846%	-59%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$10.81	\$6.65	\$7.64	\$9.61
% Change from Previous Year:	-40%	-38%	15%	26%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$2.06	\$2.58	\$2.57	\$2.20
% Change from Previous Year:	-31%	25%	0%	-14%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY16 Stats (% of total trips): Nutrition (25%); Shopping (31%); Health (0%); Recreation (39%); Other (6%)



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District 3
Estimated Population: 668,000

New Plymouth Senior Center

Contact: Linda Opdahl
126 N Plymouth Ave
New Plymouth, ID 83655
208 278-5320
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	106	403	228	386
% Change from Previous Year:	-73%	280%	-43%	69%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$12.13	\$3.84	\$11.50	\$18.33
% Change from Previous Year:	-28%	-68%	199%	59%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$1.61	\$1.56	\$2.89	\$5.59
% Change from Previous Year:	-39%	-3%	85%	93%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY16 Stats (% of total trips): Nutrition (44%); Shopping (8%); Health (2%); Recreation (23%); Other (23%)



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District 3
Estimated Population: 668,000

Parma Senior Center

Contact: April Sorrell
410 N 8th Street
Parma, ID 83660
208 722-5421
www.parmaseniorcenter.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	3,947	3,834	3,112	2,177
% Change from Previous Year:	365%	-3%	-19%	-30%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$3.45	\$6.57	\$4.58	\$6.72
% Change from Previous Year:	-66%	90%	-30%	47%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$0.42	\$0.71	\$0.41	\$0.83
% Change from Previous Year:	-46%	69%	-42%	102%

Provider Comments:

Comments not provided.



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District 3
Estimated Population: 668,000

Payette Senior Center

Contact: Kathy Patrick
137 N Main Street
Payette, ID 83661
208 642-4223



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	1,431	1,963	6,938	3,226
% Change from Previous Year:	48%	37%	253%	-54%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$7.65	\$5.24	\$3.73	\$6.73
% Change from Previous Year:	16%	-32%	-29%	80%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$4.30	\$3.82	\$3.92	\$3.67
% Change from Previous Year:	115%	-11%	3%	-6%

Provider Comments:

Comments not provided.



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District 3
Estimated Population: 668,000

Rimrock Senior Center

Contact: Sandra Burnett
525 Main Street
Grandview, ID 83624
208 834-2808
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	586	465	617	1,403
% Change from Previous Year:	50%	-21%	33%	127%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$16.60	\$11.58	\$12.86	\$6.19
% Change from Previous Year:	-31%	-30%	11%	-52%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$5.52	\$4.60	\$4.00	\$2.77
% Change from Previous Year:	6%	-17%	-13%	-31%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY16 Stats (% of total trips): Nutrition (47%); Shopping (38%); Health (1%); Recreation (5%); Other (9%)



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District 3
Estimated Population: 668,000

St. Mark's Catholic Community

Contact: Deb Miller
7960 Northview
Boise, ID 83704
208 375-6651
www.stmarksboise.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	1,074	973	1,150	1,426
% Change from Previous Year:	3%	-9%	18%	24%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$3.58	\$2.60	\$3.31	\$3.03
% Change from Previous Year:	9%	-27%	27%	-8%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$1.22	\$1.01	\$1.58	\$1.91
% Change from Previous Year:	9%	-17%	56%	21%

Provider Comments:

Comments not provided.



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District 3
Estimated Population: 668,000

Three Island Senior Center

Contact: Toni Jones
PO Box 263
Glenns Ferry, ID 83623
208 366-2051

Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	3,679	3,438	4,086	4,728
% Change from Previous Year:	-23%	-7%	19%	16%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$0.96	\$1.10	\$0.64	\$0.43
% Change from Previous Year:	-21%	15%	-42%	-32%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$0.61	\$0.57	\$0.48	\$0.32
% Change from Previous Year:	-32%	-7%	-16%	-34%

Provider Comments:

Comments not provided.



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District 3
Estimated Population: 668,000

Treasure Valley Transit

Contact: Terri Lindenberg
1136 West Finch Drive
Nampa, ID 83651
208 463-9111
www.treasurevalleytransit.com



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	37,575	39,480	43,302	46,021
% Change from Previous Year:	28%	5%	10%	6%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$20.85	\$26.91	\$22.51	\$26.80
% Change from Previous Year:	-26%	29%	-16%	19%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$3.07	\$4.45	\$3.50	\$3.93
% Change from Previous Year:	-29%	45%	-21%	12%

Provider Comments:

This service has increased each year and the need for rural service continues to grow.



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District 3
Estimated Population: 668,000

Treasure Valley Transit

Contact: Terri Lindenberg
1136 West Finch Drive
Nampa, ID 83651
208 463-9111
www.treasurevalleytransit.com



Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	112,337	124,713	101,439	78,483
% Change from Previous Year:	-15%	11%	-19%	-23%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$10.41	\$7.36	\$12.17	\$13.66
% Change from Previous Year:	14%	-29%	65%	12%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$2.81	\$2.20	\$3.21	\$2.87
% Change from Previous Year:	-3%	-22%	46%	-11%

Provider Comments:

In August of 2014 TVT reduced service in Mountain Home by 38% as a result of not meeting the local match for the service. TVT did not have the ability to continue to subsidize the service through Medicaid funding earned in Canyon and Owyhee Counties. The City of Mountain Home reduced their funding over time from \$32,500 down to \$20,000 annually. Elmore County did not fund the service. TVT attempted to secure funding through advertising dollars but this did not produce any revenue.

In July of 2015 the contract for the Ontario, Oregon fixed route service ended as the Malheur Council on Aging and Community Services (MCOA) wanted to take the service in house. This went against the Malheur/Payette Coordinated Plan. As a result, the coordination between MCOA and TVT ended. In addition, there was a negative impact on the ridership of what once was a seamless service. TVT ridership dropped by 22% by no longer providing this service. The Fruitland and Payette portion of the service has remained the same. This had an impact on both the 2015 and 2016 year.



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District 3
Estimated Population: 668,000

Valley Regional Transit

Contact: Rhonda Jalbert
700 N East 2nd Suite 100
Meridian, ID 83642
208 258-2707
www.valleyride.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	46,035	59,528	58,045	56,869
% Change from Previous Year:	-2%	29%	-2%	-2%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$29.27	\$23.96	\$26.07	\$28.48
% Change from Previous Year:	14%	-18%	9%	9%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$4.02	\$4.19	\$4.65	\$4.90
% Change from Previous Year:	-4%	4%	11%	5%

Provider Comments:

Comments not provided.



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District 3
Estimated Population: 668,000

Valley Regional Transit

Contact: Rhonda Jalbert
700 N East 2nd Suite 100
Meridian, ID 83642
208 258-2707
www.valleyride.org



Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	1,438,604	1,440,431	1,369,716	1,359,857
% Change from Previous Year:	2%	0%	-5%	-1%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$5.34	\$5.35	\$5.73	\$6.01
% Change from Previous Year:	4%	0%	7%	5%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$5.62	\$5.59	\$5.60	\$5.52
% Change from Previous Year:	1%	-1%	0%	-1%

Provider Comments:

Comments not provided.



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District 3
Estimated Population: 668,000

Weiser Senior Center

Contact: Kathy Huerta
115 E Main Street
Weiser, ID 83672
208 414-0750
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	2,161	2,665	2,628	3,903
% Change from Previous Year:	*	23%	-1%	49%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$4.80	\$6.08	\$5.86	\$4.24
% Change from Previous Year:	*	27%	-4%	-28%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$3.15	\$3.77	\$3.87	\$3.96
% Change from Previous Year:	*	20%	3%	2%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY16 Stats (% of total trips): Nutrition (83%); Shopping (5%); Health (2%); Recreation (7%); Other (3%)



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District 3
Estimated Population: 668,000

Western Idaho Training Company (WITCO)



Contact: David Ptaszek
3919 W Ustick Road
Caldwell, ID 83605
208 454-3051
www.witcoinc.net

Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	54,596	54,698	51,918	64,250
% Change from Previous Year:	-20%	0%	-5%	24%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs per Trip:	\$1.42	\$1.93	\$1.84	\$1.31
% Change from Previous Year:	39%	36%	-5%	-29%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs per Mile:	\$0.39	\$0.54	\$0.44	\$0.44
% Change from Previous Year:	-3%	38%	-19%	0%

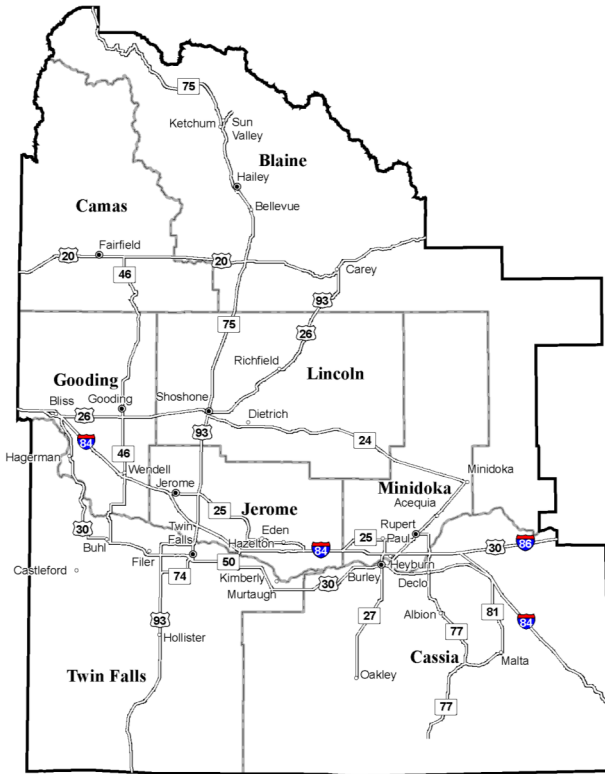
Provider Comments:

Following three years of relatively stable vehicle utilization, 2016 witnessed a surge in the number of passenger trips for Persons Served by Witco. This increase was directly related to increasing levels of service to our clients, much of which is facilitated by the fleet of vehicles operated by Witco and made possible by grants through the Idaho Transportation Department.

Our future ability to support high rates of service will be impacted by significant maintenance challenges due to the aging of several of our vehicles, for which we will be seeking replacements.



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District 4

General District Information:

ITD Board Member: Jim Kempton

PTAC Member: Kevin Dugan

Counties: Blaine, Camas, Cassia, Gooding, Jerome, Lincoln, Minidoka, and Twin Falls

Land Area: 11,572 sq. miles

General Public Transportation Information:

Number of Reporting Transportation Organizations: 6

Total Number of District Passenger Trips: 598,491

Year:	2013	2014	2015	2016
Total Trips:	549,106	592,676	560,755	598,491
% Change from Previous Year:	4.7%	7.9%	-5.4%	6.7%



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District 4
Estimated Population: 186,000

Blaine County Senior Center

Contact: Toni Monger-Himmelman
PO Box 28
Hailey, ID 83333
208 788-3468
www.blainecountyseniors.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	3,620	4,081	3,162	3,012
% Change from Previous Year:	8%	13%	-23%	-5%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$8.09	\$7.79	\$10.70	\$12.12
% Change from Previous Year:	50%	-4%	37%	13%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$4.28	\$3.53	\$3.42	\$3.15
% Change from Previous Year:	121%	-18%	-3%	-8%

Provider Comments:

No comments provided.



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District 4
Estimated Population: 186,000

Living Independence Network Corporation (LINC)

Contact: Melva Heinrich
1182 Eastland Drive N, Suite C
Twin Falls, ID 83301
208 733-1712
www.lincidaho.org



Taxi Voucher

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	29,775	23,624	23,841	8,799
% Change from Previous Year:	156%	-21%	1%	-63%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$3.24	\$8.53	\$10.58	\$5.04
% Change from Previous Year:	-41%	163%	24%	-52%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	*	*	*	*
% Change from Previous Year:	*	*	*	*

Provider Comments:

In 2015 LINC had 5316/5317 money and some of the rides were covered under those programs and we paid the providers more per ride for those community access rides which were for employment, education, and to volunteer. The participants who used voucher's under those programs received more rides and we paid more per trip. which increased the average amount per ride.

In 2016 we had a large reduction in funding, that is why the reduction in number of rides.



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District 4
Estimated Population: 186,000

Minidoka Memorial Hospital

Contact: Kim Vega
1224 8th Street
Rupert, ID 83350
208 426-8116
www.minidokamemorial.com



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	2,298	2,450	1,830	3,592
% Change from Previous Year:	27%	7%	-25%	96%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$1.88	\$2.07	\$3.18	\$2.95
% Change from Previous Year:	-39%	10%	54%	-7%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$0.27	\$0.42	\$0.59	\$1.16
% Change from Previous Year:	-49%	56%	40%	96%

Provider Comments:

No comments provided.



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District 4
Estimated Population: 186,000

Mountain Rides Transportation Authority

Contact: Jason Miller
800 1st Ave North
Ketchum, ID 83340
208 788-7433
www.mountainrides.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	472	315	391	391
% Change from Previous Year:	118%	-33%	24%	0%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$19.28	\$23.09	\$19.98	\$23.11
% Change from Previous Year:	-17%	20%	-13%	16%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$3.84	\$3.15	\$2.14	\$3.00
% Change from Previous Year:	36%	-18%	-32%	40%

Provider Comments:

Mountain Rides continues to operate a relatively small amount of demand response service. Given a small amount of total trips, the costs per passenger and per mile vary year-to-year due to the fact that there are less trips and mileage to spread costs and create smoother averages. For example, one larger van repair in a year can cause costs to be much higher for that year. Also, Mountain Rides costs can vary based on how long the demand response. This can cause the same sort of variance in costs per passenger and mileage – for example, if we have just a few more passengers taking longer trips in one year versus another, our costs per mile can vary due again to the small numbers of passengers overall. Regardless of these factors, Mountain Rides believes its costs are in line with industry standards. Mountain Rides also anticipates that demand response trips will continue to slowly grow over the coming years due to a large elderly population.



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District 4
Estimated Population: 186,000

Mountain Rides Transportation Authority



Contact: Jason Miller
800 1st Ave North
Ketchum, ID 83340
208 788-7433
www.mountainrides.org

Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	425,407	468,230	454,038	481,250
% Change from Previous Year:	-1%	10%	-3%	6%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$4.57	\$4.09	\$4.19	\$4.43
% Change from Previous Year:	-11%	-11%	2%	6%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$3.98	\$4.15	\$4.07	\$4.14
% Change from Previous Year:	-8%	4%	-2%	2%

Provider Comments:

Mountain Rides has had the three highest ridership years ever in its history in the past three years. Mountain Rides has increased service about 10% over the past three years and is seeing ridership grow with it. Mountain Rides has been investing in growing the frequency and hours of service on successful core routes and will continue to do so over the coming years. Mountain Rides believes that it is possible that fixed route bus ridership will be over 500,000 by 2019 and is following a five year plan that calls for continued investments to build service and ridership. Mountain Rides costs remain in line with industry standards and are stable, even with additional costs due to service investments, as well as an aging vehicle fleet that is costing more to maintain in a state of good repair.



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District 4
Estimated Population: 186,000

Mountain Rides Transportation Authority

Contact: Jason Miller
800 1st Ave North
Ketchum, ID 83340
208 788-7433
www.mountainrides.org



Vanpool

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	55,014	52,271	39,990	40,343
% Change from Previous Year:	30%	-5%	-23%	1%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$2.69	\$3.31	\$3.39	\$3.41
% Change from Previous Year:	8%	23%	2%	1%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$0.37	\$0.45	\$0.43	\$0.40
% Change from Previous Year:	6%	22%	-4%	-7%

Provider Comments:

For the past few years, vanpool has been declining due to lose of a major partnership with a local employer, but 2016 saw some growth in vanpool that is continuing in 2017 and should result in vanpool ridership increasing back up to near 50,000 passenger trips a year. Even with lower ridership, Mountain Rides has been able to keep costs low and operate efficiently, even decreasing costs per mile over the past two years. Mountain Rides costs per mile and per passenger are well below industry averages for vanpool, and Mountain Rides will continue to work to keep these costs consistent.



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District 4
Estimated Population: 186,000

Trans IV-College of Southern Idaho



Contact: Lyn Baird
PO Box 1238
Twin Falls, ID 83303
208 365-2133
http://www.csi.edu/support/transiv/tiv_body.html

Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	31,533	40,718	36,214	59,676
% Change from Previous Year:	0%	29%	-11%	65%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$18.90	\$16.79	\$18.20	\$11.34
% Change from Previous Year:	1%	-11%	8%	-38%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$3.89	\$4.05	\$3.85	\$5.33
% Change from Previous Year:	5%	4%	-5%	39%

Provider Comments:

No comments provided.



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District 4
Estimated Population: 186,000

West End Senior Center

Contact: Lynette Butler
1010 West Main Street
Buhl, ID 83316
208 543-4577
www.buhlseniors.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	1,053	987	1,289	1,428
% Change from Previous Year:	-28%	-6%	31%	11%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$6.07	\$5.36	\$4.29	\$3.07
% Change from Previous Year:	90%	-12%	-20%	-28%

Operating Costs per Vehicle Revenue Mile:

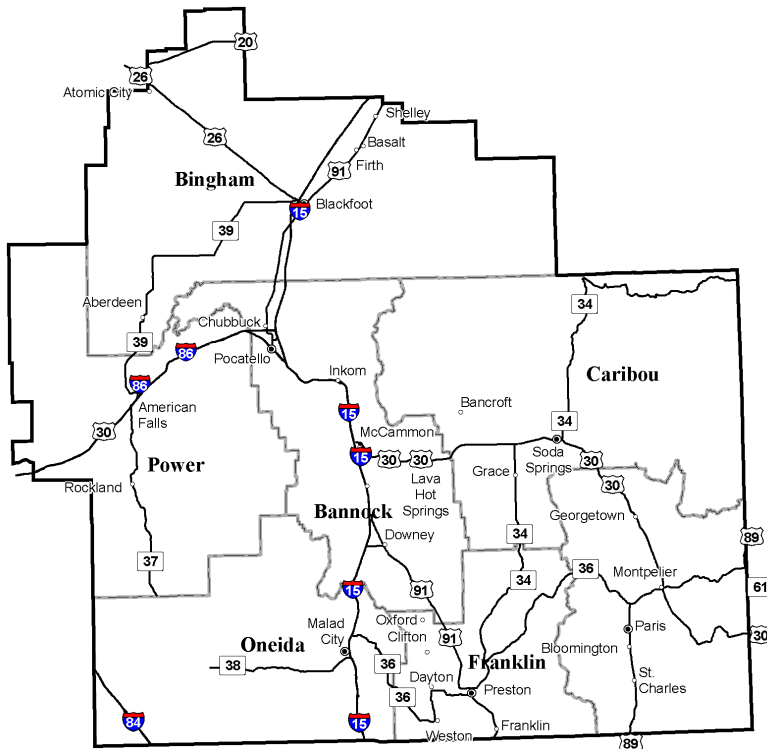
Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$2.46	\$2.41	\$3.53	\$2.12
% Change from Previous Year:	4%	-2%	46%	-40%

Provider Comments:

Our bus is too big for our needs, when they originally purchased the bus they projected for a larger need but it is the opposite



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District 5

General District Information:

ITD Board Member: Dwight Horsch

PTAC Member: Kathleen Lewis

Counties: Bannock, Bear Lake, Bingham, Caribou, Franklin, Oneida, and Power

Land Area: 9,491 sq. miles

General Public Transportation Information:

Number of Reporting Transportation Organizations: 2

Total Number of District Passenger Trips: 313,438

Year:	2013	2014	2015	2016
Total Trips:	412,297	377,298	325,850	313,438
% Change from Previous Year:	-6.1%	-8.5%	-13.6%	-3.8%



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District 5
Estimated Population: 212,000

Oneida County Hospital

Contact: Kathy Hubbard
150 N 200 W
Malad City, ID 83252
208 766-2231
www.oneidahospital.com



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	*	435	568	488
% Change from Previous Year:	*	*	31%	-14%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	*	\$6.85	\$4.27	\$3.92
% Change from Previous Year:	*	*	-38%	-8%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	*	\$0.63	\$0.33	\$0.24
% Change from Previous Year:	*	*	-48%	-29%

Provider Comments:

The hospital is grateful for a new van that was made possible thanks to a grant from the Idaho Department of Transportation. Our community is very appreciative of the transportation that is available to our patients and residents.



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District 5
Estimated Population: 212,000

Pocatello Regional Transit

Contact: Dave Hunt
215 W Bonneville
Pocatello, ID 83204
208 232-5057
www.pocatellotransit.com



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	95,546	82,184	80,051	81,896
% Change from Previous Year:	-9%	-14%	-3%	2%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$16.30	\$20.57	\$17.42	\$20.54
% Change from Previous Year:	13%	26%	-15%	18%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$3.21	\$3.72	\$3.29	\$3.81
% Change from Previous Year:	1%	16%	-12%	16%

Provider Comments:

While our ridership was up slightly, our costs increased disproportionately to ridership. This was mostly due to increased insurance costs and fleet maintenance costs for the period. Trip length also factors into the cost per rider in our broad service area. Both the cost per trip and the cost per mile are up at about the inflation rate when compared to 2014, reversing reductions reported in 2015. This is partly due to the timing of large ticket items such as bulk fuel and lubes, tires, and major components/repairs of an aging fleet.



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District 5
Estimated Population: 212,000

Pocatello Regional Transit

Contact: Dave Hunt
215 W Bonneville
Pocatello, ID 83204
208 232-5057
www.pocatellotransit.com



Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	315,089	293,005	243,216	231,034
% Change from Previous Year:	-5%	-7%	-17%	-5%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$4.21	\$3.97	\$4.12	\$4.45
% Change from Previous Year:	29%	-6%	4%	8%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$3.58	\$3.03	\$2.99	\$3.43
% Change from Previous Year:	8%	-15%	-1%	15%

Provider Comments:

Ridership was down 5%, but vehicle revenue miles were down over 10%. This service reduction was directed by the City Council due to a lack of local funds to keep up with inflationary increases over several years. Despite some savings in operating costs, most overhead costs are fixed, so the cost per mile and cost per rider increased accordingly. It should be noted that the \$3.43 per mile rate is well below the national average for fixed route bus service, and is one of the lowest rates among similar providers in our region.



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District 5
Estimated Population: 212,000

Pocatello Regional Transit

Contact: Dave Hunt
215 W Bonneville
Pocatello, ID 83204
208 232-5057
www.pocatellotransit.com



Intercity

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	137	39	48	20
% Change from Previous Year:	-9%	-72%	23%	-58%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$474.22	\$1,392.45	\$1,040.71	\$6,307.00
% Change from Previous Year:	-39%	194%	-25%	506%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$13.73	\$40.68	\$24.78	\$254.31
% Change from Previous Year:	-23%	196%	-39%	926%

Provider Comments:

As we have said every year, PRT does very limited—almost no—intercity passenger bus service. Any cost per passenger or cost per mile report is nonsensical, since the vast majority of our intercity budget is related to our intercity facility and passenger support functions under a Salt Lake Express contract. The twenty passengers we carried were emergency backup for SLE, mostly disabled. We do apply intercity funds to the Logan commuter route on the Idaho side of the border, but we haven't reported the passengers they carry as intercity passengers. That number for 2016 was 10,922 passenger trips. But again, overall dollars spent do not directly correlate with ridership.



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District 6

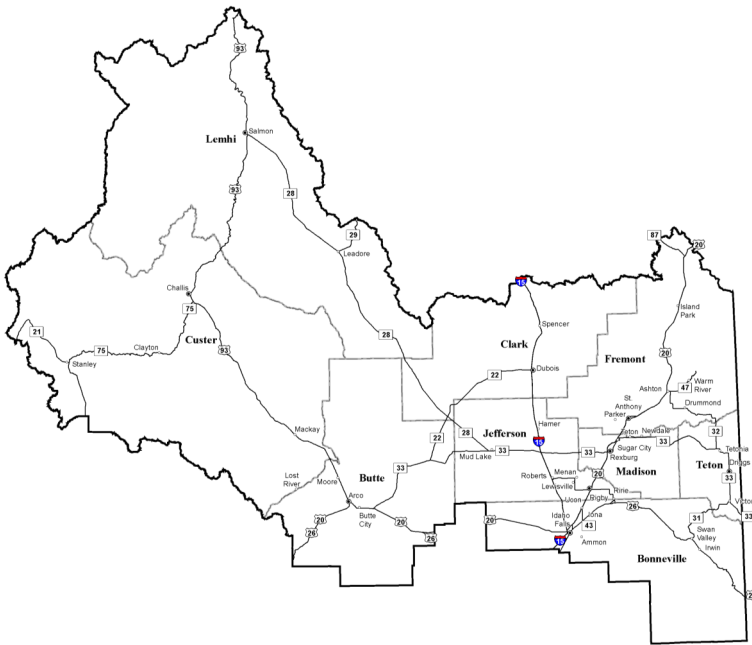
General District Information:

ITD Board Member: Lee Gagner

PTAC Member: Mike O'Bleness

Counties: Bonneville, Butte, Clark, Custer, Fremont, Jefferson, Lemhi, Madison, and Teton

Land Area: 11,572 sq. miles



General Public Transportation Information:

Number of Reporting Transportation Organizations: 5

Total Number of District Passenger Trips: 152,935

Year:	2013	2014	2015	2016
Total Trips:	141,074	172,582	176,149	152,935
% Change from Previous Year:	-9.8%	22.3%	2.1%	-13.2%



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District 6
Estimated Population: 207,000

City of Driggs

Contact: Doug Self
60 S Main Street
Driggs, ID 83422
208 354-2362
www.driggsidaho.org



Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	14,970	17,376	16,644	17,435
% Change from Previous Year:	*	16%	-4%	5%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$4.69	\$5.67	\$7.98	\$5.03
% Change from Previous Year:	*	21%	41%	-37%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$1.03	\$1.52	\$1.73	\$1.15
% Change from Previous Year:	*	48%	14%	-33%

Provider Comments:

Ridership continues to grow as Grand Targhee Resort experiences growth. We expect 2017 ridership will increase by at least 15% over 2016 (Jan-April 2017 ridership was over 21% above 2016 for the same period).



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District 6
Estimated Population: 207,000

Lemhi Ride

Contact: Tammy Stringham
206 Courthouse Drive
Salmon, ID 83467
208 756-2815
www.lemhicountyidaho.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	1,795	1,320	9,049	10,334
% Change from Previous Year:	36%	-26%	586%	14%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$4.48	\$37.77	\$14.79	\$12.03
% Change from Previous Year:	61%	743%	-61%	-19%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$1.10	\$19.80	\$7.77	\$6.53
% Change from Previous Year:	134%	1,700%	-61%	-16%

Provider Comments:

No comments provided.



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District 6
Estimated Population: 207,000

START (Town of Jackson)

Contact: Darren Brugmann
450 W Snow King
Jackson, WY 83001
307 732-8650
www.startbus.com



Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	31,544	44,810	32,686	30,075
% Change from Previous Year:	-26%	42%	-27%	-8%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$13.64	\$8.41	\$14.36	\$7.57
% Change from Previous Year:	30%	-38%	71%	-47%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$3.24	\$4.09	\$3.79	\$4.62
% Change from Previous Year:	-12%	26%	-7%	22%

Provider Comments:

No comments provided.



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District 6
Estimated Population: 207,000

Targhee Regional Transportation Authority

Contact: Amanda Ely
1810 W Broadway #7
Idaho Falls, ID 83402
208 535-0356
www.trpta.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	45,464	72,731	81,730	53,263
% Change from Previous Year:	-38%	60%	12%	-35%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$16.51	\$9.67	\$14.28	\$21.89
% Change from Previous Year:	-13%	-41%	48%	53%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$3.19	\$2.33	\$1.72	\$1.73
% Change from Previous Year:	3%	-27%	-26%	0%

Provider Comments:

No comments provided.



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District 6
Estimated Population: 207,000

Targhee Regional Transportation Authority

Contact: Amanda Ely
1810 W Broadway #7
Idaho Falls, ID 83402
208 535-0356
www.trpta.org



Fixed Route

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	31,544	44,810	32,686	32,861
% Change from Previous Year:	-26%	42%	-27%	1%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$13.64	\$8.41	\$14.36	\$14.02
% Change from Previous Year:	30%	-38%	71%	-2%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$3.24	\$4.09	\$3.79	\$3.57
% Change from Previous Year:	-12%	26%	-7%	-6%

Provider Comments:

We have a little increase in mileage due to the year long fixed route between Rexburg and Idaho Falls.



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District 6
Estimated Population: 207,000

Lost River Area Transit (Valley Vista Care Corporation)

Contact: LeeAnn Michael
3344 Beaverland Road
Mackay, ID 83251
208 245-4576
www.valleyvista.org



Demand Response

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	10,095	10,232	9,473	8,967
% Change from Previous Year:	-14%	1%	-7%	-5%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$16.81	\$16.10	\$16.16	\$17.27
% Change from Previous Year:	21%	-4%	0%	7%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$3.36	\$3.02	\$3.01	\$3.29
% Change from Previous Year:	51%	-10%	0%	9%

Provider Comments:

No comments provided.



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Intercity Transportation



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Northwestern Trailways

Contact: Cleto Achabal
4611 South Ben Franklin Lane
Spokane, WA 99224
509 838-4029
www.northwesterntrailways.com



Intercity

Passenger Trips:

Year:	2013	2014	2015	2016
Total Trips:	17,850	19,454	17,547	9,753
% Change from Previous Year:	-6%	9%	-10%	-44%

Operating Costs per Passenger Trip:

Year:	2013	2014	2015	2016
Total Operating Costs Per Trip:	\$35.35	\$38.26	\$45.55	\$82.13
% Change from Previous Year:	-20%	8%	19%	80%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	\$2.30	\$2.78	\$3.15	\$3.65
% Change from Previous Year:	0%	21%	13%	16%

Provider Comments:

Comments not provided.